

# Version 2.0.16 - Windows Only

December 4, 2024

## IMPORTANT

- Poly Lens Desktop 2.0 ensures platform security for users and **requires admin privileges for installation**. Please ensure you have the privileges before you proceed with the installation/upgrade.
- The PC's Bluetooth will be toggled OFF and ON during the install/upgrade/uninstall process.

## What's New

- **Bluetooth® direct for device management:** Support for Poly Voyager Free 60 Series, Voyager Surround 80 and Voyager Surround 85, will allow users to customize settings and update their devices when connected natively via Bluetooth, without a USB adapter on Windows PC/Notebook.
- **Bluetooth® direct with Zoom:** Call control actions like answer, hangup, mute/un-mute can now be performed on a Zoom call with natively connected select headsets.
- **HP Differentiated Pairing:** Pair your Bluetooth device natively to your HP PCs/Notebooks with a **One-click connect**.
- **Notifications Center:** Stay informed with notifications in a brand-new way.
- **Lens Desktop App version:** The version of Poly Lens Desktop app is now available under the Poly Lens Settings **About** section.

## Fixed Issues

- Improved performance and workflow for Device updates.
- Resolved an issue where end users were incorrectly notified to update the Poly Lens Desktop App to the latest version, despite the **Use Latest available version** being toggled **OFF** in the Poly Lens Cloud Policy.

## Known Issues

- Device update over Native Bluetooth is supported for Device Software version 5039 and above.
- Support for Poly Studio P21 is deprecated starting with Poly Lens Desktop 2.0.
- Camera **Favorites** will not be migrated to Poly Lens Desktop 2.0.

Feedback

- AMD and Intel audio drivers on PCs/Notebooks must be updated to the latest supported full mute sync in Zoom with Bluetooth Direct. For more information, please refer to HP Software and Drivers.
- Disabling the **Manage All** parent setting may not automatically disable its child settings.
- Poly Voyager Free 60 and Voyager Surround 80, when connected to the PC via native Bluetooth, incorrectly display settings under the **Wireless** category.
- Performing Factory reset on Poly Voyager Free 60 and Voyager Surround 85, does not revert the following settings to their default value - Mute Reminder mode, Wearing Sensor value, Auto-Answer value, and Auto Pause Music value.
- Language update fails when using Poly Savi 8410.
- Poly Studio P15 may incorrectly display **People framing** option for the **Tracking mode** setting.
- Poly Lens Desktop update with 3 times delay Cloud policy may not be triggered until user clicks **Ask me later** the 4th time after app restart.