



# Poly Documentation

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# Poly VideoOS Lite Release Notes

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This document provides end-users and administrators with information about a specific release of the featured product.

- [Poly VideoOS Lite Release Notes 1.6.1 for Poly Studio V52 and Poly Studio V72](#)  
Poly announces Poly VideoOS Lite 1.6.1 software release for the Poly Studio V52 and Poly Studio V72 video bars.
- [Poly VideoOS Lite Release Notes 1.6.0 for Poly Studio V52 and Poly Studio V72](#)  
Poly announces Poly VideoOS Lite 1.6.0 software release for the Poly Studio V52 and Poly Studio V72 video bars.
- [Poly VideoOS Lite Release Notes 1.5.2 for Poly Studio V52 and Poly Studio V72](#)  
Poly announces Poly VideoOS Lite 1.5.2 software release for the Poly Studio V52 and Poly Studio V72 video bars.
- [Poly VideoOS Lite Release Notes 1.5.1 for Poly Studio V52 and Poly Studio V72](#)  
Poly announces Poly VideoOS Lite 1.5.1 software release for the Poly Studio V52 and Poly Studio V72 video bars.
- [Poly VideoOS Lite Release Notes 1.5.0 for Poly Studio V52 and Poly Studio V72](#)  
Poly announces Poly VideoOS Lite 1.5.0 software release for the Poly Studio V52 and Poly Studio V72 video bars.
- [Product resources and additional information](#)  
This section provides resources and additional information for your product.

## Poly VideoOS Lite Release Notes 1.6.1 for Poly Studio V52 and Poly Studio V72

Poly announces Poly VideoOS Lite 1.6.1 software release for the Poly Studio V52 and Poly Studio V72 video bars.

**Software version:** Poly VideoOS Lite 1.6.1

**Release date:** November 2025

For more information, review the [Poly VideoOS Lite Release Notes](#).

- [What's new in Poly VideoOS Lite 1.6.1](#)  
This is a sustaining release of Poly VideoOS Lite.
- [Products tested with Poly VideoOS Lite 1.6.1](#)  
Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

- [Poly Lens Room support](#)

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

- [Known issues in Poly VideoOS Lite 1.6.1](#)

Review the known issues in this release.

- [Resolved issues in Poly VideoOS Lite 1.6.1](#)

There are no resolved issues in this release.

## ***What's new in Poly VideoOS Lite 1.6.1***

- [Camera auto-recovery mechanism](#)

There's a new auto-recovery mechanism for Poly cameras that quickly recovers a stream following an error.

- [HP Poly Multi-Mic Mode and Auto Mic Switching enabled](#)

HP Poly Multi-Mic Mode and Auto Mic Switching are now both enabled.

This is a sustaining release of Poly VideoOS Lite.

Poly VideoOS Lite 1.6.1 contains the following new features

There's a new auto-recovery mechanism for Poly cameras that quickly recovers a stream following an error.

See [Camera auto-recovery mechanism](#).

Multi-Mic Mode and Auto-Mic Switching are now enabled on Poly Studio V72 and Poly Studio V52.

See [HP Poly Multi-Mic Mode and Auto Mic Switching enabled](#).

## ***Camera auto-recovery mechanism***

There's a new auto-recovery mechanism for Poly cameras that quickly recovers a stream following an error.

This recovery mechanism can swiftly recover a stream after it detects an error. Users may experience a few seconds of black video during this time.

In cases where the auto-recovery mechanism fails to resolve the issue, HP Poly has also designed a manual intervention option. You can now recover a camera stream by muting and unmuting the camera or by swapping tracking modes.

This feature is currently available for Poly Studio V72.

## ***HP Poly Multi-Mic Mode and Auto Mic Switching enabled***

HP Poly Multi-Mic Mode and Auto Mic Switching are now both enabled.

Multi-Mic Mode is supported on Poly Studio V72 and Poly Studio V52. This feature captures audio from up to four microphones at the same time and is recommended for large rooms with multiple participants.

In the system web interface, go to **Audio > General Audio** and select **Multi-Mic Mode**.

Auto Mic Switching is also now supported on Poly Studio V72 and Poly Studio V52 video bars with external connected microphones such as the Poly Studio A2 Table Microphone, Poly Studio Table microphone (formerly known as RealPresence Debut Expansion microphone) or Poly IP table or ceiling microphones.

In the system web interface, go to **Audio > General Audio** and select **Auto Mic Switching**.

When Multi-Mic Mode and Auto Switching are both enabled, the best microphone is selected between built-in and external microphones. The best microphone is then mixed with the remaining Poly Studio A2 Table Microphones.

When Auto Mic Switching is turned off and Multi-Mic Mode is on, the built-in microphones are ignored, and multiple Poly Studio A2 Table Microphones are mixed.

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<b>Note</b>	Multiple active microphones may increase the amount of room noise heard by the far end.
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## ***Products tested with Poly VideoOS Lite 1.6.1***

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that's standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested versions
Poly Studio V52	Poly VideoOS Lite 1.6.1
Poly Studio V72	Poly VideoOS Lite 1.6.1

Table 2. Poly peripherals and applications

Product	Tested versions
Poly IP Table Microphone (Poly Studio V72)	3.0.0
Poly IP Ceiling Microphone (Poly Studio V72)	3.0.0
Poly Studio A2	1.1.1
Poly Lens	Current version

## ***Supported operating systems and peripherals***

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	macOS 15 (Sequoia) macOS 14 (Sonoma) macOS 13 (Ventura)
Chrome OS	Current version

**Note** Poly Studio V52 and Poly Studio V72 may not work with PCs with Snapdragon processors.

### Peripherals

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**Note** Poly recommends only using the USB Type-C to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.

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## Supported USB extenders and cables

Table 2. Supported USB extenders and cables

Manufacturer	Model	USB Speed	Status
Sound Control Technologies	RCU3-SL-C30	3.2	Supported
ADI Icron	Raven 3104C Pro	3.0	Supported
ADI Icron	Raven 3204C Pro *	3.2	Compatible <hr/> <p><b>Note</b> This model is a direct replacement for an existing tested and compatible device. HP has not completed testing on this model, all support will be provided by the manufacturer of the device</p> <hr/>



Manufacturer	Model	USB Speed	Status
Sound Control Technologies	RTK-X57	2.0	Supported

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#### Note

- **Supported** refers to Poly and specified third party products tested and designed for use with the designated Poly device. Poly supports the compatibility and functionality of these products.
  - **Compatible** refers to third-party products that Poly tests as interoperable with the designated Poly system. Poly doesn't manufacture or service these products. If you experience issues with third-party products, contact the manufacturer for assistance.
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## ***Poly Lens Room support***

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

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**Note** Poly Lens updates are independent of Poly VideoOS Lite releases.

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For current information on Poly Lens Room features and for installation instructions, review the [Poly Lens Rooms Release Notes](#) and the [Poly Lens Room User Guide](#).

For current information on Poly Lens support, visit [Poly Lens What's New](#).

## ***Known issues in Poly VideoOS Lite 1.6.1***

Review the known issues in this release.

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**Note** These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

This known issues table only includes issues discovered during this release.

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Table 1. Known issues

Category	Issue ID	Description	Workaround
Audio	PVENG-25229	On Poly Studio V52 systems with a Poly Expansion microphone connected to Microsoft Teams Rooms on Windows conferencing PCs, the expansion microphone mute LED doesn't sync between the conferencing PC and the system.	No workaround.
Camera	PVENG-23091	On Poly Studio V52, video fails to initialize while using an Icron Range 2311 with the system.	Connect the Poly Studio V52 system directly to the conferencing PC using the supplied USB Type-C cable.
Camera	PVENG-22348	On Poly Studio V72, the far side video flashes black when switching the camera tracking mode.	No workaround.

## ***Resolved issues in Poly VideoOS Lite 1.6.1***

There are no resolved issues in this release.

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**Note** These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.  
Resolved issues in this release take effect once you update your system.

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# Poly VideoOS Lite Release Notes 1.6.0 for Poly Studio V52 and Poly Studio V72

Poly announces Poly VideoOS Lite 1.6.0 software release for the Poly Studio V52 and Poly Studio V72 video bars.

**Software version:** Poly VideoOS Lite 1.6.0

**Release date:** August 2025

For more information, review the [Poly VideoOS Lite Release Notes](#).

- [What's new in Poly VideoOS Lite 1.6.0](#)

Poly VideoOS Lite 1.6.0 contains the following new features, feature enhancements, and important field fixes.

- [Products tested with Poly VideoOS Lite 1.6.0](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

- [Poly Lens Room support](#)

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

- [Known issues in Poly VideoOS Lite 1.6.0](#)

Review the known issues in this release.

- [Resolved issues in Poly VideoOS Lite 1.6.0](#)

There are no resolved issues in this release.

## ***What's new in Poly VideoOS Lite 1.6.0***

Poly VideoOS Lite 1.6.0 contains the following new features, feature enhancements, and important field fixes.

This release includes the following new features and enhancements:

- You can connect Poly peripherals via LLN to Poly Studio V52 video bars with the HP USB 3.0 to Gig RJ-45 Adapter G2.

See [Connecting a USB Ethernet dongle for LLN support on Poly Studio V52](#)

- [USB Ethernet dongle LLN support on Poly Studio V52](#)

You can connect Poly peripherals via LLN to Poly Studio V52 video bars with the HP USB 3.0 to Gig RJ-45 Adapter G2 (HP part number: 4Z7Z7AA).

- [Connecting a USB Ethernet dongle for LLN support on Poly Studio V52](#)

You can connect the HP USB 3.0 to Gig RJ-45 Adapter G2 (HP part number: 4Z7Z7AA) to a Poly Studio V52.

## ***USB Ethernet dongle LLN support on Poly Studio V52***

You can connect Poly peripherals via LLN to Poly Studio V52 video bars with the HP USB 3.0 to Gig RJ-45 Adapter G2 (HP part number: 4Z7Z7AA).

The LLN port does not provide power to the HP Studio A2 table microphones. See here for [Connecting a USB Ethernet dongle for LLN support on Poly Studio V52](#).

## ***Connecting a USB Ethernet dongle for LLN support on Poly Studio V52***

You can connect the HP USB 3.0 to Gig RJ-45 Adapter G2 (HP part number: 4Z7Z7AA) to a Poly Studio V52.

Before you begin you must configure the Netgear A/V Line M4250-9G1F-PoE+ (GSM4210PD) network switch, see here [Configure the Netgear switch for Poly IP device connectivity](#). Power off the system and ensure the USB-A ports are enabled.

### **Procedure**

- 1 Connect the HP USB 3.0 to Gig RJ-45 Adapter G2 (4Z7Z7AA) to a USB-A port on the system.
- 2 Connect the USB dongle LAN connection to your network.
- 3 Connect the system LAN port to the Netgear ProAV M4250-9G1F-PoE+ (GSM4210PD) network switch.
- 4 Power on the system. The system converts the LAN port to an LLN port and uses the USB to LAN dongle to connect to the network.

## ***Products tested with Poly VideoOS Lite 1.6.0***

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that's standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested versions
Poly Studio V52	Poly VideoOS Lite 1.6.0
Poly Studio V72	Poly VideoOS Lite 1.6.0

Table 2. Poly peripherals and applications

Product	Tested versions
Poly IP Table Microphone (Poly Studio V72)	3.0.0
Poly IP Ceiling Microphone (Poly Studio V72)	3.0.0
Poly Lens	1.5.0

## ***Supported operating systems and peripherals***

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	macOS 15 (Sequoia) macOS 14 (Sonoma) macOS 13 (Ventura)

Operating system	Version
Chrome OS	Current version

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**Note** Poly Studio V52 and Poly Studio V72 may not work with PCs with Snapdragon processors.

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## Peripherals

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**Note** Poly recommends only using the USB Type-C to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.

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## Supported USB extenders and cables

Table 2. Supported USB extenders and cables

Manufacturer	Model	USB Speed	Status
Sound Control Technologies	RCU3-SL-C30	3.2	Supported
ADI Icron	Raven 3104C Pro	3.0	Supported

Manufacturer	Model	USB Speed	Status
ADI Icron	Raven 3204C Pro *	3.2	Compatible
			<hr/> <b>Note</b> This model is a direct replacement for an existing tested and compatible device. HP has not completed testing on this model, all support will be provided by the manufacturer of the device <hr/>
Sound Control Technologies	RTK-X57	2.0	Supported

#### Note

- **Supported** refers to Poly and specified third party products tested and designed for use with the designated Poly device. Poly supports the compatibility and functionality of these products.
- **Compatible** refers to third-party products that Poly tests as interoperable with the designated Poly system. Poly doesn't manufacture or service these products. If you experience issues with third-party products, contact the manufacturer for assistance.

## ***Poly Lens Room support***

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

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<b>Note</b>	Poly Lens updates are independent of Poly VideoOS Lite releases.
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For current information on Poly Lens Room features and for installation instructions, review the [Poly Lens Rooms Release Notes](#) and the [Poly Lens Room User Guide](#).

For current information on Poly Lens support, visit [Poly Lens What's New](#).

## ***Known issues in Poly VideoOS Lite 1.6.0***

Review the known issues in this release.

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<b>Note</b>	<p>These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.</p> <p>This known issues table only includes issues discovered during this release.</p>
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Audio	PVENG-25229	On Poly Studio V52 systems with a Poly Expansion microphone connected to Microsoft Teams Rooms on Windows conferencing PCs, the expansion microphone mute LED doesn't sync between the conferencing PC and the system.	No workaround.
Camera	PVENG-23091	On Poly Studio V52, video fails to initialize while using an Icron Range 2311 with the system.	Connect the Poly Studio V52 system directly to the conferencing PC using the supplied USB Type-C cable.
Camera	PVENG-22348	On Poly Studio V72, the far side video flashes black when switching the camera tracking mode.	No workaround.

## ***Resolved issues in Poly VideoOS Lite 1.6.0***

There are no resolved issues in this release.

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**Note** These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.  
Resolved issues in this release take effect once you update your system.

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# Poly VideoOS Lite Release Notes 1.5.2 for Poly Studio V52 and Poly Studio V72

Poly announces Poly VideoOS Lite 1.5.2 software release for the Poly Studio V52 and Poly Studio V72 video bars.

**Software version:** Poly VideoOS Lite 1.5.2

**Release date:** July 2025

For more information, review the [Poly VideoOS Lite Release Notes](#).

- [What's new in Poly VideoOS Lite 1.5.2](#)

Poly VideoOS Lite 1.5.2 contains feature enhancements and important field fixes.

- [Products tested with Poly VideoOS Lite 1.5.2](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

- [Poly Lens Room support](#)

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

- [Poly Labs features](#)

Poly Labs is a collaborative program to deliver prerelease features and experiences to customers.

- [Resolved issues in Poly VideoOS Lite 1.5.2](#)

There are no resolved issues in this release.

- [Known issues in Poly VideoOS Lite 1.5.2](#)

Review the known issues in this release.

## ***What's new in Poly VideoOS Lite 1.5.2***

Poly VideoOS Lite 1.5.2 contains feature enhancements and important field fixes.

## ***Products tested with Poly VideoOS Lite 1.5.2***

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that's standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested versions
Poly Studio V52 Poly Studio V72	Poly VideoOS Lite 1.5.2

Table 2. Poly peripherals and applications

Product	Tested versions
Poly IP Table Microphone (Poly Studio V72)	3.0.0
Poly IP Ceiling Microphone (Poly Studio V72)	3.0.0
Poly Lens	1.5.0

## ***Supported operating systems and peripherals***

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	macOS 15 (Sequoia) macOS 14 (Sonoma) macOS 13 (Ventura)

Operating system	Version
Chrome OS	Current version

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**Note** Poly Studio V52 and Poly Studio V72 may not work with PCs with Snapdragon processors.

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## Peripherals

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**Note** Poly recommends only using the USB Type-C to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.

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## Supported USB extenders and cables

Table 2. Supported USB extenders and cables

Manufacturer	Model	USB Speed	Status
Sound Control Technologies	RCU3-SL-C30	3.2	Supported
ADI Icron	Raven 3104C Pro	3.0	Supported

Manufacturer	Model	USB Speed	Status
ADI Icron	Raven 3204C Pro *	3.2	Compatible
			<hr/> <b>Note</b> This model is a direct replacement for an existing tested and compatible device. HP has not completed testing on this model, all support will be provided by the manufacturer of the device <hr/>
Sound Control Technologies	RTK-X57	2.0	Supported

#### Note

- **Supported** refers to Poly and specified third party products tested and designed for use with the designated Poly device. Poly supports the compatibility and functionality of these products.
- **Compatible** refers to third-party products that Poly tests as interoperable with the designated Poly system. Poly doesn't manufacture or service these products. If you experience issues with third-party products, contact the manufacturer for assistance.

## ***Poly Lens Room support***

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

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<b>Note</b>	Poly Lens updates are independent of Poly VideoOS Lite releases.
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For current information on Poly Lens Room features and for installation instructions, review the [Poly Lens Rooms Release Notes](#) and the [Poly Lens Room User Guide](#).

For current information on Poly Lens support, visit [Poly Lens What's New](#).

## ***Poly Labs features***

Poly Labs is a collaborative program to deliver prerelease features and experiences to customers.

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<b>Note</b>	Poly Labs features may or may not progress to general availability based on feedback and evaluation by Poly. Poly recommends using Poly Labs features in test environments or designated rooms. If you experience issues due to a Poly Labs feature, disable the feature. If disabling the feature doesn't resolve the issue, disable Poly Labs.
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Poly Labs includes the following feature for Poly Studio V52 and Poly Studio V72:

- **VoiceScoreAI** - Provides live audio scoring to assess room acoustics in real time, providing actionable insights for improving audio clarity.

To access Poly Labs, you must have a Poly Lens account and accept the feature terms.

- 1 In Poly Lens, go to **Admin Menu > Poly Labs > Enroll in Poly Labs** and accept the terms.
- 2 To enable a feature, select **Explore**, and then **Activate**.
- 3 Select **Feedback** to fill out a survey and report any bugs.

## ***Resolved issues in Poly VideoOS Lite 1.5.2***

There are no resolved issues in this release.

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<b>Note</b>	These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice. Resolved issues in this release take effect once you update your system.
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## Known issues in Poly VideoOS Lite 1.5.2

Review the known issues in this release.

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**Note** These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

This known issues table only includes issues discovered during this release.

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Table 1. Known issues

Category	Issue ID	Description	Workaround
Audio	PVENG-25229	On Poly Studio V52 systems with a Poly Expansion microphone connected to Microsoft Teams Rooms on Windows conferencing PCs, the expansion microphone mute LED doesn't sync between the conferencing PC and the system.	No workaround.
Camera	PVENG-23091	On Poly Studio V52, video fails to initialize while using an Icron Range 2311 with the system.	Connect the Poly Studio V52 system directly to the conferencing PC using the supplied USB Type-C cable.
Camera	PVENG-22348	On Poly Studio V72, the far side video flashes black when switching the camera tracking mode.	No workaround.

# Poly VideoOS Lite Release Notes 1.5.1 for Poly Studio V52 and Poly Studio V72

Poly announces Poly VideoOS Lite 1.5.1 software release for the Poly Studio V52 and Poly Studio V72 video bars.

**Software version:** Poly VideoOS Lite 1.5.1

**Release date:** June 2025

For more information, review the [Poly VideoOS Lite Release Notes](#).

- [What's new in Poly VideoOS Lite 1.5.1](#)

Poly VideoOS Lite 1.5.1 contains feature enhancements and important field fixes.

- [Products tested with Poly VideoOS Lite 1.5.1](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

- [Poly Lens Room support](#)

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

- [Poly Labs features](#)

Poly Labs is a collaborative program to deliver prerelease features and experiences to customers.

- [Resolved issues in Poly VideoOS Lite 1.5.1](#)

There are no resolved issues in this release.

- [Known issues in Poly VideoOS Lite 1.5.1](#)

Review the known issues in this release.

## ***What's new in Poly VideoOS Lite 1.5.1***

Poly VideoOS Lite 1.5.1 contains feature enhancements and important field fixes.

## ***Products tested with Poly VideoOS Lite 1.5.1***

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Polycom / Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.



The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested versions
Poly Studio V52 Poly Studio V72	Poly VideoOS Lite 1.5.1

Table 2. Poly peripherals and applications

Product	Tested versions
Poly IP Table Microphone (V72 only)	3.0.0
Poly IP Ceiling Microphone (V72 only)	3.0.0
Poly Lens	1.5.0

Table 3. Partner applications

Product	Tested versions
Zoom Rooms	6.3.5.6258
Microsoft Teams	1449/1.0.96.2025031102
Dialpad	1.028.1-0-gd5e4a6d
LogMeIn	1.219.11
RingCentral	25.1.30.12

Product	Tested versions
Tencent	3.30.320.550

## ***Supported operating systems and peripherals***

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	macOS 15 (Sequoia) macOS 14 (Sonoma) macOS 13 (Ventura)
Chrome OS	Current version

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**Note** Poly Studio V52 and Poly Studio V72 may not work with PCs with Snapdragon processors.

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### Peripherals

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**Note** Poly recommends only using the USB Type-C to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.

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### Supported USB extenders and cables

Table 2. Supported USB extenders and cables

Manufacturer	Model	USB Speed	Status
Sound Control Technologies	RCU3-SL-C30	3.2	Supported
ADI Icron	Raven 3104C Pro	3.0	Supported
ADI Icron	Raven 3204C Pro *	3.2	Compatible <hr/> <b>Note</b> This model is a direct replacement for an existing tested and compatible device. HP has not completed testing on this model, all support will be provided by the manufacturer of the device
Sound Control Technologies	RTK-X57	2.0	Supported

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#### Note

- **Supported** refers to Poly and specified third party products tested and designed for use with the designated Poly device. Poly supports the compatibility and functionality of these products.
  - **Compatible** refers to third-party products that Poly tests as interoperable with the designated Poly system. Poly doesn't manufacture or service these products. If you experience issues with third-party products, contact the manufacturer for assistance.
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## ***Poly Lens Room support***

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

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**Note** Poly Lens updates are independent of Poly VideoOS Lite releases.

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For current information on Poly Lens Room features and for installation instructions, review the [Poly Lens Rooms Release Notes](#) and the [Poly Lens Room User Guide](#).

For current information on Poly Lens support, visit [Poly Lens What's New](#).

## ***Poly Labs features***

Poly Labs is a collaborative program to deliver prerelease features and experiences to customers.

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**Note** Poly Labs features may or may not progress to general availability based on feedback and evaluation by Poly. Poly recommends using Poly Labs features in test environments or designated rooms. If you experience issues due to a Poly Labs feature, disable the feature. If disabling the feature doesn't resolve the issue, disable Poly Labs.

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Poly Labs includes the following feature for Poly Studio V52 and Poly Studio V72:

- **VoiceScoreAI** - Provides live audio scoring to assess room acoustics in real time, providing actionable insights for improving audio clarity.

To access Poly Labs, you must have a Poly Lens account and accept the feature terms.

- 1 In Poly Lens, go to **Admin Menu > Poly Labs > Enroll in Poly Labs** and accept the terms.
- 2 To enable a feature, select **Explore**, and then **Activate**.
- 3 Select **Feedback** to fill out a survey and report any bugs.

## Resolved issues in Poly VideoOS Lite 1.5.1

There are no resolved issues in this release.

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<b>Note</b>	These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice. Resolved issues in this release take effect once you update your system.
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## Known issues in Poly VideoOS Lite 1.5.1

Review the known issues in this release.

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<b>Note</b>	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice. This known issues table only includes issues discovered during this release.
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Audio	PVENG-25229	On Poly Studio V52 systems with a Poly Expansion microphone connected to Microsoft Teams Rooms on Windows conferencing PCs, the expansion microphone mute LED doesn't sync between the conferencing PC and the system.	No workaround.
Camera	PVENG-23091	On Poly Studio V52, video fails to initialize while using an Icron Range 2311 with the system.	Connect the Poly Studio V52 system directly to the conferencing PC using the supplied USB Type-C cable.

Category	Issue ID	Description	Workaround
Camera	PVENG-22348	On Poly Studio V72, the far side video flashes black when switching the camera tracking mode.	No workaround.

## Poly VideoOS Lite Release Notes 1.5.0 for Poly Studio V52 and Poly Studio V72

Poly announces Poly VideoOS Lite 1.5.0 software release for the Poly Studio V52 and Poly Studio V72 video bars.

**Software version:** Poly VideoOS Lite 1.5.0

**Release date:** May 2025

For more information, review the [Poly VideoOS Lite Release Notes](#).

- [Products tested with Poly VideoOS Lite 1.5.0](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

- [Poly Lens Room support](#)

Your system supports Poly Lens Room App, which includes updating and managing your system in Poly Lens Cloud.

- [Poly Labs features](#)

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- [Resolved issues in Poly VideoOS Lite 1.5.0](#)

Review the resolved issues in this release.

- [Known issues in Poly VideoOS Lite 1.5.0](#)

Review the known issues in this release.

### ***Products tested with Poly VideoOS Lite 1.5.0***

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that's standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested versions
Poly Studio V52 Poly Studio V72	Poly VideoOS Lite 1.5.0

Table 2. Poly peripherals and applications

Product	Tested versions
Poly IP Table Microphone (Poly Studio V72)	3.0.0
Poly IP Ceiling Microphone (Poly Studio V72)	3.0.0
Poly Lens	1.5.0

## ***Supported operating systems and peripherals***

The following table includes the operating systems supported with Poly Studio V52 and Poly Studio V72.

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	macOS 15 (Sequoia) macOS 14 (Sonoma) macOS 13 (Ventura)
Chrome OS	Current version
<b>Note</b> Poly Studio V52 and Poly Studio V72 may not work with PCs with Snapdragon processors.	

#### Peripherals

<b>Note</b> Poly recommends only using the USB Type-C to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.
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			<hr/> <b>Note</b> This model is a direct replacement for an existing tested and compatible device. HP has not completed testing on this model, all support will be provided by the manufacturer of the device <hr/>
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## ***Resolved issues in Poly VideoOS Lite 1.5.0***

Review the resolved issues in this release.

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<b>Note</b>	These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice. Resolved issues in this release take effect once you update your system.
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Table 1. Resolved issues

Category	Issue ID	Description
Audio	PVENG-26028	On Poly Studio V52 systems, the default audio output volume is lower than expected.
Camera	PVENG-28052	Unable to update Poly Studio E70 on Poly Studio V72.
Camera	PVENG-26143	Poly Studio V52 and Poly Studio V72 cameras connected to the front USB Type-C port of an HP G9 Plus system are not recognized. This is expected behavior. You must use the USB Type-C or USB Type-A ports on the back of the system to connect.

## ***Known issues in Poly VideoOS Lite 1.5.0***

Review the known issues in this release.

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<b>Note</b>	<p>These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.</p> <p>This known issues table only includes issues discovered during this release.</p>
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Audio	PVENG-25229	On Poly Studio V52 systems with a Poly Expansion microphone connected to Microsoft Teams Rooms on Windows conferencing PCs, the expansion microphone mute LED doesn't sync between the conferencing PC and the system.	No workaround.
Camera	PVENG-23091	On Poly Studio V52, video fails to initialize while using an Icron Range 2311 with the system.	Connect the Poly Studio V52 system directly to the conferencing PC using the supplied USB Type-C cable.
Camera	PVENG-22348	On Poly Studio V72, the far side video flashes black when switching the camera tracking mode.	No workaround.

## Product resources and additional information

This section provides resources and additional information for your product.

- [Security updates](#)  
Review security information for Poly products.
- [Security policy](#)  
Poly implements a layered defense-in-depth approach to protect information in products and systems from unauthorized processing.
- [Getting help](#)

Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products has transitioned from the Poly Support site to the HP Support site.

## ***Security updates***

Review security information for Poly products.

Review the [Security Bulletins](#) page for information about known and resolved security vulnerabilities.

## ***Security policy***

Poly implements a layered defense-in-depth approach to protect information in products and systems from unauthorized processing.

For more information, review the [HP | Poly Security and Privacy Overview](#) white paper.

## ***Getting help***

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The [Poly Documentation Library](#) is continuing to host the installation, configuration/administration, and user guides for Poly products in HTML and PDF format. In addition, the Poly Documentation Library provides Poly customers with information about the transition of Poly content from Poly Support to [HP Support](#).

The [HP Community](#) provides additional tips and solutions from other HP product users.