



Poly Documentation

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Poly Studio E60 Release Notes

This document provides end-users and administrators with information about a specific release of the featured product.

- [Poly Studio E60 release notes 1.1.4.6](#)
Poly announces the release of Poly Studio E60 1.1.4.6 as part of Poly VideoOS 4.6.0.
- [Poly Studio E60 release notes 1.1.3.6](#)
Poly announces the release of Poly Studio E60 1.1.3.6 as part of Poly VideoOS 4.5.0.
- [Poly Studio E60 release notes 1.1](#)
Poly announces the release of Poly Studio E60 1.1 as part of Poly VideoOS 4.4.0.
- [Poly Studio E60 release notes 1.0.4.7](#)
Poly announces the release of Poly Studio E60 1.0.4.7 as part of Poly VideoOS 4.3.1.
- [Poly Studio E60 release notes 1.0.4.6](#)
Poly announces the release of Poly Studio E60 1.0.4.6 as part of Poly VideoOS 4.3.0.
- [Poly Studio E60 release notes 1.0.4.2](#)
Poly announces the release of Poly Studio E60 1.0.4.2 as part of Poly VideoOS 4.2.2.
- [Poly Studio E60 release notes 1.0.3.3](#)
Poly announces the release of Poly Studio E60 1.0.3.3 as part of Poly VideoOS 4.2.0.
- [Product resources and additional information](#)
This section provides resources and additional information for your product.

Poly Studio E60 release notes 1.1.4.6

Poly announces the release of Poly Studio E60 1.1.4.6 as part of Poly VideoOS 4.6.0.

Poly delivers the Poly Studio E60 1.1.4.6 software as part of Poly VideoOS 4.6.0. For more information on Poly Studio E60 features, compatibility, known issues, and resolved issues with Poly VideoOS, review the [Poly VideoOS 4.6.0 Release Notes](#).

Software version: 1.1.4.6

Release date: August 2025

For more information, review the [Poly Studio E60 1.1.4.6 Release Notes](#).

- [What's new](#)
This release of Poly Studio E60 includes new features and important field fixes.
- [Products tested with this release](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following tables include the operating systems and peripherals supported on Poly Studio E60.

- [Poly Studio E60 PoE+ power requirements](#)

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

- [Using the remote control](#)

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

- [Resolved issues in Poly Studio E60 1.1.4.6](#)

Review the resolved issues in this release.

- [Known issues in Poly Studio E60 1.1.4.6](#)

Review the known issues in this release.

What's new

This release of Poly Studio E60 includes new features and important field fixes.

Poly Studio E60 1.1.4.6 includes the following new feature:

- [Expanded support for USB extenders](#)

- [Expanded support for USB extenders](#)

You can now use an expanded range of third party USB extenders to connect Poly Studio E60 camera to other devices.

Expanded support for USB extenders

You can now use an expanded range of third party USB extenders to connect Poly Studio E60 camera to other devices.

The following extenders are now supported with Poly Studio E60 camera:

- Sound Control Technologies RCU3SL-B20
- Icron USB 3-2-1 Raven Pro
- Sound Control Technologies RCU2E-B00
- Icron Ranger 2311

Additionally, the Icron Raven 3204C Pro is compatible with Poly Studio E60, but not officially supported. This model is a direct replacement for an existing tested and compatible device. HP has not completed testing on this model, all support will be provided by the manufacturer of the device.

Note	While you can use the Icron USB 2.0 Ranger 2311 or Sound Control RCU2S-B00 extender with your system, they offer limited performance compared to USB 3.0 extenders and cables. To use the full capabilities, performance, and advanced features of your connected Poly Studio E60 camera, Poly recommends using a USB 3.0 extender
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For full details on supported and compatible third party extenders, refer to [Supported operating systems and peripherals](#)

Products tested with this release

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested versions
Poly G7500	Poly VideoOS 4.6.0
Poly Studio G62	Poly VideoOS 4.6.0
Poly Studio X30 Poly Studio X32	Poly VideoOS 4.6.0
Poly Studio X50 Poly Studio X52	Poly VideoOS 4.6.0

Product	Tested versions
Poly Studio X70 Poly Studio X72	Poly VideoOS 4.6.0
Poly TC8 Poly TC10	Poly TCOS 6.6.0

Table 2. Partner applications

Client	Windows version	macOS version
Tencent Meeting	3.35.1(435)	3.36.10(475)
Tencent Room	3.32.330 (563)	3.21.250 (553)
Zoom App	6.4.12 (64384)	6.4.12 (56699)
Zoom Rooms on Windows	6.5.5.6237	N/A
Zoom Rooms (on controller)	6.5.5.3902	N/A
Microsoft Teams App	25198.1109.3837.4725	25198.1302.3822.1091
Microsoft Teams Room	5.4.130.0	N/A

Supported operating systems and peripherals

The following tables include the operating systems and peripherals supported on Poly Studio E60.

Operating systems

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	15 (Sequoia) 14 (Sonoma) 13 (Ventura)

Peripherals

Note Poly recommends only using the USB Type-B to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.

Supported USB extenders and cables

Table 2. Supported USB extenders and cables

Manufacturer	Model	USB Speed	Status
Sound Control Technologies	RCU3SL-B20	3.2	Supported
ADI Icron	USB 3-2-1 Raven Pro	3.0	Supported

Manufacturer	Model	USB Speed	Status
ADI Icron	Raven 3204C Pro *	3.2	Compatible
			Note This model is a direct replacement for an existing tested and compatible device. HP has not completed testing on this model, all support will be provided by the manufacturer of the device
Sound Control Technologies	RCU2E-B00	2.0	Supported
ADI Icron	Ranger 2311	2.0	Supported

Note

- **Supported** refers to Poly and specified third party products tested and designed for use with the designated Poly device. Poly supports the compatibility and functionality of these products.
 - **Compatible** refers to third-party products that Poly tests as interoperable with the designated Poly system. Poly doesn't manufacture or service these products. If you experience issues with third-party products, contact the manufacturer for assistance.
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Poly Studio E60 PoE+ power requirements

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

To power the Poly Studio E60 camera using a PoE+-enabled Ethernet port, the port must be capable of supplying 30 W PoE+ Type 2 / Class 4 power with a port voltage range of 50 V to 57 V.

The maximum power to the device is 25.5 W, with a voltage range to the device of 42.5 V to 57 V.

Using the remote control

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

Note	If you use the Poly Studio E60 camera with an Android system, manage settings by using a touch controller or the relevant video conferencing system's remote control.
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Resolved issues in Poly Studio E60 1.1.4.6

Review the resolved issues in this release.

Table 1. Resolved issues

Category	Issue ID	Description
Video	PVENG-32178	Poly Studio E60 experiences auto exposure performance issues when pointed directly at large LED displays.
Video	PVENG-32236	When zoomed in, Poly Studio E60 auto tracking feature does not fully frame the meeting participant's head.
Video	PVENG-32246	When two Poly Studio E60 cameras are connected to a Poly Studio G62 and a preset is activated for camera 1, camera 2 reverted to default position.

Known issues in Poly Studio E60 1.1.4.6

Review the known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Partner application	OV-143	When connected to an HP PC using the Tencent Room App, no camera tracking options are available to configure in the Tencent Room user interface.	None.
Partner application	OV-144	When connected to an HP PC using the Tencent Room App, PTZ buttons may not work on the Tencent Room user interface.	Use the Poly Studio E60 remote control to turn off camera tracking, then set PTZ options from the Tencent Room user interface.
Software	OV-295	When upgrading to 1.1 using a video conferencing system, the system web interface may show an Update Timeout status message. This is incorrect, and the software has correctly updated.	Ignore the message.
Peripherals	PVENG-32319	E60 Cameras used with USB 2.0 transmission speeds may have video failures in extended calls. over 30 minutes. This applies to USB 2.0 connection ports, cables, and extenders.	For best performance, use approved USB 3.0 connections, cables, and or extenders.

Poly Studio E60 release notes 1.1.3.6

Poly announces the release of Poly Studio E60 1.1.3.6 as part of Poly VideoOS 4.5.0.

Poly delivers the Poly Studio E60 1.1.3.6 software as part of Poly VideoOS 4.5.0. For more information on Poly Studio E60 features, compatibility, known issues, and resolved issues with Poly VideoOS, review the [Poly VideoOS 4.5.0 Release Notes](#).

Software version: 1.1.3.6

Release date: May 2025

For more information, review the [Poly Studio E60 1.1.3.6 Release Notes](#).

- [What's new](#)

This is a maintenance release of the Poly Studio E60.

- [Products tested with this release](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following tables include the operating systems and peripherals supported on Poly Studio E60.

- [Poly Studio E60 PoE+ power requirements](#)

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

- [Using the remote control](#)

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

- [Resolved issues in Poly Studio E60 1.1.3.6](#)

There are no resolved issues in this release.

- [Known issues in Poly Studio E60 1.1.3.6](#)

Review the known issues in this release.

What's new

This is a maintenance release of the Poly Studio E60.

Note

Poly delivers the Poly Studio E60 1.1.3.6 software as part of Poly VideoOS 4.5. For more information on Poly Studio E60 features, compatibility, known issues, and resolved issues with Poly VideoOS, review the [Poly VideoOS 4.5 Release Notes](#).

Products tested with this release

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested versions
Poly G7500	Poly VideoOS 4.5.0
Poly Studio G62	Poly VideoOS 4.5.0
Poly Studio X30	Poly VideoOS 4.5.0
Poly Studio X50 Poly Studio X52	Poly VideoOS 4.5.0
Poly Studio X70 Poly Studio X72	Poly VideoOS 4.5.0
Poly TC8 Poly TC10	Poly TCOS 6.5.0

Table 2. Partner applications

Client	Windows version	macOS version
Tencent Meeting	3.29.11(430)	3.29.11 (419)
Tencent Room	3.21.250 (587)	3.21.250 (553)
Zoom App	6.2.3 (47507)	6.2.6 (41824)
Zoom Rooms on Windows	6.2.5.4848	N/A
Zoom Rooms (on controller)	6.2.5 (3142)	N/A
Microsoft Teams App	24295.603.3219.7719	24295.603.3219.7716
Microsoft Teams Room	5.2.108.0	N/A

Supported operating systems and peripherals

The following tables include the operating systems and peripherals supported on Poly Studio E60.

Operating systems

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	15 (Sequoia) 14 (Sonoma) 13 (Ventura)

Peripherals

Note Poly recommends only using the USB Type-B to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.

Supported USB extenders and cables

Table 2. Supported USB extenders and cables

Manufacturer	Model	USB Speed	Status
Sound Control Technologies	RCU3SL-B20	3.2	Supported
ADI Icron	USB 3-2-1 Raven Pro	3.0	Supported

Manufacturer	Model	USB Speed	Status
ADI Icron	Raven 3204C Pro *	3.2	Compatible
			Note This model is a direct replacement for an existing tested and compatible device. HP has not completed testing on this model, all support will be provided by the manufacturer of the device
Sound Control Technologies	RCU2E-B00	2.0	Supported
ADI Icron	Ranger 2311	2.0	Supported

Note

- **Supported** refers to Poly and specified third party products tested and designed for use with the designated Poly device. Poly supports the compatibility and functionality of these products.
 - **Compatible** refers to third-party products that Poly tests as interoperable with the designated Poly system. Poly doesn't manufacture or service these products. If you experience issues with third-party products, contact the manufacturer for assistance.
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Poly Studio E60 PoE+ power requirements

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

To power the Poly Studio E60 camera using a PoE+-enabled Ethernet port, the port must be capable of supplying 30 W PoE+ Type 2 / Class 4 power with a port voltage range of 50 V to 57 V.

The maximum power to the device is 25.5 W, with a voltage range to the device of 42.5 V to 57 V.

Using the remote control

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

Note	If you use the Poly Studio E60 camera with an Android system, manage settings by using a touch controller or the relevant video conferencing system's remote control.
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Resolved issues in Poly Studio E60 1.1.3.6

There are no resolved issues in this release.

Known issues in Poly Studio E60 1.1.3.6

Review the known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Partner application	OV-144	When connected to an HP PC using the Tencent Room App, PTZ buttons may not work on the Tencent Room user interface.	Use the Poly Studio E60 remote control to turn off camera tracking, then set PTZ options from the Tencent Room user interface.
Partner application	OV-143	When connected to an HP PC using the Tencent Room App, no camera tracking options are available to configure in the Tencent Room user interface.	None.
Software	OV-295	When upgrading to 1.1 using a video conferencing system, the system web interface may show an Update Timeout status message. This is incorrect, and the software has correctly updated.	Ignore the message.

Poly Studio E60 release notes 1.1

Poly announces the release of Poly Studio E60 1.1 as part of Poly VideoOS 4.4.0.

Poly delivers the Poly Studio E60 1.1 software as part of Poly VideoOS 4.4.0. For more information on Poly Studio E60 features, compatibility, known issues, and resolved issues with Poly VideoOS, review the [Poly VideoOS 4.4.0 Release Notes](#).

Software version: 1.1

Release date: November 2024

Note	Do not downgrade your device from 1.1. If you downgrade from 1.1, the Poly Studio E60 camera gets stuck in DFU (Device Firmware Update) mode.
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For more information, review the [Poly Studio E60 1.1 Release Notes](#).

- [What's new](#)

This release of Poly Studio E60 includes new features and important field fixes.

- [Products tested with this release](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following tables include the operating systems and peripherals supported on Poly Studio E60.

- [Poly Studio E60 PoE+ power requirements](#)

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

- [Using the remote control](#)

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

- [Resolved issues in Poly Studio E60 1.1](#)

Review the resolved issues in this release.

- [Known issues in Poly Studio E60 1.1](#)

Review the known issues in this release.

What's new

This release of Poly Studio E60 includes new features and important field fixes.

Poly Studio E60 1.1 includes the following new feature:

- [Support for IP connectivity](#)

- [Support for IP connectivity](#)

You can now connect one Poly Studio E60 camera to a Poly Studio G62 or a Poly G7500 system as an IP LLN camera.

Support for IP connectivity

You can now connect one Poly Studio E60 camera to a Poly Studio G62 or a Poly G7500 system as an IP LLN camera.

For full details on configuring and using Poly Studio E60 as an IP LLN camera, refer to the [Poly Studio E60 User Guide](#) and the [Poly Partner Mode Administrator Guide](#).

Note	Poly Studio E60 IP LLN connectivity is supported in Teams Rooms, Zoom Rooms, Poly Video Mode. Poly Studio E60 IP LLN connectivity is not supported in other provider modes.
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Products tested with this release

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested versions
Poly G7500	Poly VideoOS 4.4.0
Poly Studio G62	Poly VideoOS 4.4.0
Poly Studio X30	Poly VideoOS 4.4.0
Poly Studio X50 Poly Studio X52	Poly VideoOS 4.4.0
Poly Studio X70 Poly Studio X72	Poly VideoOS 4.4.0

Product	Tested versions
Poly TC8 Poly TC10	Poly TCOS 6.4.0

Table 2. Partner applications

Client	Windows version	macOS version
Tencent Meeting	3.29.11(430)	3.29.11 (419)
Tencent Room	3.21.250 (587)	3.21.250 (553)
Zoom App	6.2.3 (47507)	6.2.6 (41824)
Zoom Rooms on Windows	6.2.5.4848	N/A
Zoom Rooms (on controller)	6.2.5 (3142)	N/A
Microsoft Teams App	24295.603.3219.7719	24295.603.3219.7716
Microsoft Teams Room	5.2.108.0	N/A

Supported operating systems and peripherals

The following tables include the operating systems and peripherals supported on Poly Studio E60.

Operating systems

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11
	Windows 10
macOS	14 (Sonoma)
	13 (Ventura)
	12 (Monterey)

Peripherals

Note	Poly recommends only using the USB Type-B to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.
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Supported USB extenders and cables

- Icron USB 3.0 Raven 3104 Pro

Poly Studio E60 PoE+ power requirements

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

To power the Poly Studio E60 camera using a PoE+-enabled Ethernet port, the port must be capable of supplying 30 W PoE+ Type 2 / Class 4 power with a port voltage range of 50 V to 57 V.

The maximum power to the device is 25.5 W, with a voltage range to the device of 42.5 V to 57 V.

Using the remote control

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

Note	If you use the Poly Studio E60 camera with an Android system, manage settings by using a touch controller or the relevant video conferencing system's remote control.
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Resolved issues in Poly Studio E60 1.1

Review the resolved issues in this release.

Table 1. Known issues

Category	Issue ID	Description
Software	OV-195	Color saturation changes while navigating to the camera settings in the system web interface.
Software	OV-150	Poly Studio E60 incorrectly identifies itself to an enterprise Ethernet switch as a class 4 (30w) device.

Known issues in Poly Studio E60 1.1

Review the known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Partner application	OV-144	When connected to an HP PC using the Tencent Room App, PTZ buttons may not work on the Tencent Room user interface.	Use the Poly Studio E60 remote control to turn off camera tracking, then set PTZ options from the Tencent Room user interface.
Partner application	OV-143	When connected to an HP PC using the Tencent Room App, no camera tracking options are available to configure in the Tencent Room user interface.	None.
Software	OV-295	When upgrading to 1.1 using a video conferencing system, the system web interface may show an Update Timeout status message. This is incorrect, and the software has correctly updated.	Ignore the message.

Poly Studio E60 release notes 1.0.4.7

Poly announces the release of Poly Studio E60 1.0.4.7 as part of Poly VideoOS 4.3.1.

Software version: 1.0.4.7

Release date: September 2024

For more information, review the [Poly Studio E60 1.0.4.7 Release Notes](#).

- [What's new](#)
This is a maintenance release of the Poly Studio E60.
- [Products tested with this release](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following tables include the operating systems and peripherals supported on Poly Studio E60.

- [Poly Studio E60 PoE+ power requirements](#)

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

- [Using the remote control](#)

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

- [Resolved issues in Poly Studio E60 1.0.4.7](#)

There are no resolved issues in this release.

- [Known issues in Poly Studio E60 1.0.4.7](#)

Review the known issues in this release.

What's new

This is a maintenance release of the Poly Studio E60.

Note	Poly delivers the Poly Studio E60 1.0.4.7 software as part of Poly VideoOS 4.3.1. For more information on Poly Studio E60 features, compatibility, known issues, and resolved issues with Poly VideoOS, review the Poly VideoOS 4.3.1 Release Notes .
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Products tested with this release

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested Versions
Poly G7500	Poly VideoOS 4.3.1
Poly G62	Poly VideoOS 4.3.1
Poly Studio X30	Poly VideoOS 4.3.1
Poly Studio X50	Poly VideoOS 4.3.1
Poly Studio X70	Poly VideoOS 4.3.1
Poly Studio X52	Poly VideoOS 4.3.1
Poly TC8 and Poly TC10	6.3.0-211718
Poly TC8 and Poly TC10 with Zoom Rooms on Windows	5.17.7.6 6.3.0-211718
Poly TC8 and Poly TC10 with Tencent Meeting Rooms on Windows	3.21.250.594 Controller version 6.3.0-211718
Poly TC8 and Poly TC10 with Microsoft Teams Rooms on Windows	1449/1.0.96.2024042606 Controller version 6.3.0-211718

Table 2. Partner applications

Client	Windows version	macOS version
Tencent Meeting	3.26.1 (462)	3.26.11 (412)
Tencent Room	3.22.260 (538)	3.21.250 (533)
Zoom App	5.16.2 (22807)	6.0.11 (35001)
Zoom Rooms on Windows	6.0.0 (4016)	N/A
Microsoft Teams Rooms on Windows	1449/1.0.96.2024042606	N/A

Supported operating systems and peripherals

The following tables include the operating systems and peripherals supported on Poly Studio E60.

Operating systems

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	14 (Sonoma) 13 (Ventura) 12 (Monterey)

Peripherals

Note	Poly recommends only using the USB Type-B to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.
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Supported USB extenders and cables

- Icron USB 3.0 Raven 3104 Pro

Poly Studio E60 PoE+ power requirements

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

To power the Poly Studio E60 camera using a PoE+-enabled Ethernet port, the port must be capable of supplying 30 W PoE+ Type 2 / Class 4 power with a port voltage range of 50 V to 57 V.

The maximum power to the device is 25.5 W, with a voltage range to the device of 42.5 V to 57 V.

Using the remote control

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

Note	If you use the Poly Studio E60 camera with an Android system, manage settings by using a touch controller or the relevant video conferencing system's remote control.
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Resolved issues in Poly Studio E60 1.0.4.7

There are no resolved issues in this release.

Known issues in Poly Studio E60 1.0.4.7

Review the known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Partner application	OV-143	When connected to an HP PC using the Tencent Room App, no camera tracking options are available to configure in the Tencent Room user interface.	None.
Partner application	OV-144	When connected to an HP PC using the Tencent Room App, PTZ buttons may not work on the Tencent Room user interface.	Use the Poly Studio E60 remote control to turn off camera tracking, then set PTZ options from the Tencent Room user interface.

Poly Studio E60 release notes 1.0.4.6

Poly announces the release of Poly Studio E60 1.0.4.6 as part of Poly VideoOS 4.3.0.

Software version: 1.0.4.6

Release date: July 2024

For more information, review the [Poly Studio E60 1.0.4.6 Release Notes](#).

- [What's new](#)

This release of Poly Studio E60 includes new features and important field fixes.

- [Products tested with this release](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following tables include the operating systems and peripherals supported on Poly Studio E60.

- [Poly Studio E60 PoE+ power requirements](#)

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

- [Using the remote control](#)

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

- [Resolved issues in Poly Studio E60 1.0.4.6](#)

Review the resolved issues in this release.

- [Known issues in Poly Studio E60 1.0.4.6](#)

Review the known issues in this release.

What's new

This release of Poly Studio E60 includes new features and important field fixes.

Note	Poly delivers the Poly Studio E60 1.0.4.6 software as part of Poly VideoOS 4.3.0. For more information on Poly Studio E60 features, compatibility, known issues, and resolved issues with Poly VideoOS, review the Poly VideoOS 4.3.0 Release Notes .
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Poly Studio E60 1.0.4.6 includes the following new features:

- Microsoft Teams certified.
- Poly Studio E60 is now supported as a secondary USB camera for Poly Studio X Series video bars.
- You can configure Presenter Tracking using the system web interface of a connected Poly G7500, Poly Studio G62, or Poly Studio X Series system.

Products tested with this release

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested Versions
Poly G7500	Poly VideoOS 4.3.0
Poly G62	Poly VideoOS 4.3.0
Poly Studio X30	Poly VideoOS 4.3.0
Poly Studio X50	Poly VideoOS 4.3.0
Poly Studio X70	Poly VideoOS 4.3.0
Poly Studio X52	Poly VideoOS 4.3.0
Poly TC8 and Poly TC10	6.3.0-211718
Poly TC8 and Poly TC10 with Zoom Rooms on Windows	5.17.7.6 6.3.0-211718
Poly TC8 and Poly TC10 with Tencent Meeting Rooms on Windows	3.21.250.594 Controller version 6.3.0-211718
Poly TC8 and Poly TC10 with Microsoft Teams Rooms on Windows	1449/1.0.96.2024042606 Controller version 6.3.0-211718

Table 2. Partner applications

Client	Windows version	macOS version
Tencent Meeting	3.26.1 (462)	3.26.11 (412)
Tencent Room	3.22.260 (538)	3.21.250 (533)
Zoom App	5.16.2 (22807)	6.0.11 (35001)
Zoom Rooms on Windows	6.0.0 (4016)	N/A
Microsoft Teams Rooms on Windows	1449/1.0.96.2024042606	N/A

Supported operating systems and peripherals

The following tables include the operating systems and peripherals supported on Poly Studio E60.

Operating systems

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11 Windows 10
macOS	14 (Sonoma) 13 (Ventura) 12 (Monterey)

Peripherals

Note	Poly recommends only using the USB Type-B to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.
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Supported USB extenders and cables

- Icron USB 3.0 Raven 3104 Pro

Poly Studio E60 PoE+ power requirements

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

To power the Poly Studio E60 camera using a PoE+-enabled Ethernet port, the port must be capable of supplying 30 W PoE+ Type 2 / Class 4 power with a port voltage range of 50 V to 57 V.

The maximum power to the device is 25.5 W, with a voltage range to the device of 42.5 V to 57 V.

Using the remote control

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

Note	If you use the Poly Studio E60 camera with an Android system, manage settings by using a touch controller or the relevant video conferencing system's remote control.
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Resolved issues in Poly Studio E60 1.0.4.6

Review the resolved issues in this release.

Table 1. Resolved issues

Category	Issue ID	Description
Partner application	OV-253	When using Frame Presenter mode in Zoom Room on Windows, the camera spins indefinitely.

Known issues in Poly Studio E60 1.0.4.6

Review the known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Partner application	OV-143	When connected to an HP PC using the Tencent Room App, no camera tracking options are available to configure in the Tencent Room user interface.	None.
Partner application	OV-144	When connected to an HP PC using the Tencent Room App, PTZ buttons may not work on the Tencent Room user interface.	Use the Poly Studio E60 remote control to turn off camera tracking, then set PTZ options from the Tencent Room user interface.

Poly Studio E60 release notes 1.0.4.2

Poly announces the release of Poly Studio E60 1.0.4.2 as part of Poly VideoOS 4.2.2.

Software version: 1.0.4.2

Release date: June 2024

For more information, review the [Poly Studio E60 1.0.4.2 Release Notes](#).

- [What's new](#)

This release of Poly Studio E60 includes new features and important field fixes.

- [Products tested with this release](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following tables include the operating systems and peripherals supported on Poly Studio E60.

- [Poly Studio E60 PoE+ power requirements](#)

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

- [Using the remote control](#)

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

- [Resolved issues in Poly Studio E60 1.0.4.2](#)

Review the resolved issues in this release.

- [Known issues in Poly Studio E60 1.0.4.2](#)

Review the known issues in this release.

What's new

This release of Poly Studio E60 includes new features and important field fixes.

Note	Poly delivers the Poly Studio E60 1.0.4.2 software as part of Poly VideoOS 4.2.2. For more information on Poly Studio E60 features, compatibility, known issues, and resolved issues with Poly VideoOS, review the Poly VideoOS 4.2.2 Release Notes .
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Poly Studio E60 1.0.4.2 includes the following new feature:

- Support for the Icron USB 3.0 Raven 3104 Pro extender

Products tested with this release

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested Versions
Poly G7500	Poly VideoOS 4.2.2
Poly G62	Poly VideoOS 4.2.2
Poly TC8 and Poly TC10	6.0.2-211698
Poly TC8 and Poly TC10 with Zoom Rooms on Windows	Zoom Rooms Version: 5.17.7.6 Controller version 6.0.2-211698
Poly TC8 and Poly TC10 with Tencent Meeting Rooms on Windows	3.21.250.594 Controller version 6.0.2-211698

Table 2. Partner applications

Client	Windows version	macOS version
Tencent Meeting	3.26.1(462)	3.26.11 (412)
Tencent Room	3.22.260(538)	3.21.250 (533)
Zoom App	5.16.2(22807)	6.0.11 (35001)
Zoom Rooms on Windows	6.0.0(4016)	N/A

Supported operating systems and peripherals

The following tables include the operating systems and peripherals supported on Poly Studio E60.

Operating systems

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11
	Windows 10
macOS	14 (Sonoma)
	13 (Ventura)
	12 (Monterey)

Peripherals

Note	Poly recommends only using the USB Type-B to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.
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Supported USB extenders and cables

- Icron USB 3.0 Raven 3104 Pro

Poly Studio E60 PoE+ power requirements

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

To power the Poly Studio E60 camera using a PoE+-enabled Ethernet port, the port must be capable of supplying 30 W PoE+ Type 2 / Class 4 power with a port voltage range of 50 V to 57 V.

The maximum power to the device is 25.5 W, with a voltage range to the device of 42.5 V to 57 V.

Using the remote control

Use the remote control to adjust your Poly Studio E60 camera and manage other features when using it with a laptop.

Note	If you use the Poly Studio E60 camera with an Android system, manage settings by using a touch controller or the relevant video conferencing system's remote control.
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Resolved issues in Poly Studio E60 1.0.4.2

Review the resolved issues in this release.

Table 1. Resolved issues

Category	Issue ID	Description
Peripherals	OV-140	The Icron USB 3.0 Raven 3104 Pro is now supported.
Peripherals	OV-234	Fixed an issue where Poly Studio E60 was unstable when two cameras were connected to a HP G9 running MTRoW via a connected Poly TC10 controller.
Video	OV-241	Increased the camera sleep timer duration from 10 seconds to 2 minutes.

Known issues in Poly Studio E60 1.0.4.2

Review the known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Partner application	OV-143	When connected to an HP PC using the Tencent Room App, no camera tracking options are available to configure in the Tencent Room user interface.	None.
Partner application	OV-144	When connected to an HP PC using the Tencent Room App, PTZ buttons may not work on the Tencent Room user interface.	Use the Poly Studio E60 remote control to turn off camera tracking, then set PTZ options from the Tencent Room user interface.

Poly Studio E60 release notes 1.0.3.3

Poly announces the release of Poly Studio E60 1.0.3.3 as part of Poly VideoOS 4.2.0.

Software version: 1.0.3.3

Release date: April 2024

For more information, review the [Poly Studio E60 1.0.3.3 Release Notes](#).

- [What's new](#)

Poly introduces the Poly Studio E60 camera, a mechanical pan-tilt-zoom (MPTZ) 4K camera for large meeting rooms.

- [Products tested with this release](#)

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

- [Supported operating systems and peripherals](#)

The following tables include the operating systems and peripherals supported on Poly Studio E60.

- [Poly Studio E60 PoE+ power requirements](#)

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

- [Updating the camera software](#)

Depending on your individual setup, you will have a specific update pathway.

- [Resolved issues in Poly Studio E60 1.0.3.3](#)

This is the initial release of this product. There are no resolved issues in this release.

- [Known issues in Poly Studio E60 1.0.3.3](#)

Review the known issues in this release.

What's new

Poly introduces the Poly Studio E60 camera, a mechanical pan-tilt-zoom (MPTZ) 4K camera for large meeting rooms.

Note	Poly Studio E60 includes the following features:
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- Poly DirectorAI, which includes presenter tracking and group framing
- Connections to Poly Android and Windows-based video systems
- Tencent and Zoom certified

Poly delivers the Poly Studio E60 1.0.3.3 software as part of Poly VideoOS 4.2.0. For more information on Poly Studio E60 features, compatibility, known issues, and resolved issues with Poly VideoOS, see the [Poly VideoOS 4.2.0 Release Notes](#).

Products tested with this release

Poly products are tested extensively with a wide range of products. The following tables provide information on the products tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates.

The following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Table 1. Poly endpoints

Product	Tested Versions
Poly G7500	Poly VideoOS 4.2
Poly TC8	6.0.0-211527
Poly TC10 with Zoom Rooms on Windows	Zoom Rooms Version: 5.17.6 (3670) Controller version 5.17.5 (2521)

Table 2. Partner applications

Client	Windows version	macOS version
Tencent Meeting	3.24.2(407)	3.24.3(401)
Tencent Room	3.20.640(610)	3.21.250(533)
Zoom App	5.16.2(22807)	5.17.5(29101)
Zoom Rooms on Windows	5.17.6 (3670)	N/A

Supported operating systems and peripherals

The following tables include the operating systems and peripherals supported on Poly Studio E60.

Operating systems

Table 1. Supported operating systems

Operating system	Version
Windows	Windows 11
	Windows 10
macOS	14 (Sonoma)
	13 (Ventura)
	12 (Monterey)

Peripherals

Note	Poly recommends only using the USB Type-B to USB Type-A cable that comes with your device. If you use a network category-based USB extender, you must use Category 6A/7/8 cables that are terminated and certified to the 10-gigabit network standard.
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Supported USB extenders and cables

- Icron USB 3.0 Raven 3104 Pro

Poly Studio E60 PoE+ power requirements

You must adhere to certain requirements when using a Power over Ethernet (PoE)+-enabled Ethernet port to power the Poly Studio E60 camera.

To power the Poly Studio E60 camera using a PoE+-enabled Ethernet port, the port must be capable of supplying 30 W PoE+ Type 2 / Class 4 power with a port voltage range of 50 V to 57 V.

The maximum power to the device is 25.5 W, with a voltage range to the device of 42.5 V to 57 V.

Updating the camera software

Depending on your individual setup, you will have a specific update pathway.

If you are using the Poly Studio E60 camera with a PC, updates will be pushed automatically through Windows Update.

If you are using the camera with a Poly G7500 video conferencing system, software updates are handled through the connected system using Poly Lens portal. For more information on using the Poly Lens portal, go to <https://info.lens.poly.com/>.

Note	The update takes approximately 12 minutes to complete. The power LED blinks white, and then both LEDs turn off for approximately 1 minute. Do not turn the camera off during this process. The camera turns back and the power LED glows steady white indicating that the update is complete.
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Note	For a complete list of LED behaviors on the Poly Studio E60 camera, review the Poly Studio E60 User Guide .
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Resolved issues in Poly Studio E60 1.0.3.3

This is the initial release of this product. There are no resolved issues in this release.

Known issues in Poly Studio E60 1.0.3.3

Review the known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
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Table 1. Known issues

Category	Issue ID	Description	Workaround
Peripherals	OV-140	Testing with the Icron USB 3.0 Raven 3104 resulted in inconsistent camera performance, therefore it is not supported at this time. A fix for this issue is planned for the first Poly Studio E60 maintenance release.	None.
Partner application	OV-144	When connected to an HP PC using the Tencent Room App, PTZ buttons may not work on the Tencent Room user interface.	Use the Poly Studio E60 remote control to turn off camera tracking, then set PTZ options from the Tencent Room user interface.
Partner application	OV-143	When connected to an HP PC using the Tencent Room App, no camera tracking options are available to configure in the Tencent Room user interface.	None.

Product resources and additional information

This section provides resources and additional information for your product.

- [Security updates](#)
Review security information for Poly products.
- [Security policy](#)
Poly implements a layered defense-in-depth approach to protect information in products and systems from unauthorized processing.
- [Language support](#)

Poly G7500 systems support multiple languages.

- [Getting help](#)

Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products has transitioned from the Poly Support site to the HP Support site.

Security updates

Review security information for Poly products.

Review the [Security Bulletins](#) page for information about known and resolved security vulnerabilities.

Security policy

Poly implements a layered defense-in-depth approach to protect information in products and systems from unauthorized processing.

For more information, review the [HP | Poly Security and Privacy Overview](#) white paper.

Language support

Poly G7500 systems support multiple languages.

Note	In Partner Mode, your conferencing provider may have a different set of supported languages.
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The systems support the following languages in Poly Video Mode:

- Arabic
- Chinese (Simplified)
- Chinese (Traditional)
- English (American)
- English (British)
- French
- German
- Hungarian
- Italian
- Japanese

- Korean
- Norwegian
- Polish
- Portuguese (Brazilian)
- Russian
- Spanish

Getting help

Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products has transitioned from the Poly Support site to the HP Support site.

The [Poly Documentation Library](#) is continuing to host the installation, configuration/administration, and user guides for Poly products in HTML and PDF format. In addition, the Poly Documentation Library provides Poly customers with information about the transition of Poly content from Poly Support to [HP Support](#).

The [HP Community](#) provides additional tips and solutions from other HP product users.