

Poly Lens

Product Brief

Make collaboration better with Poly Lens software. IT professionals can manage, monitor, and diagnose Poly devices from anywhere, while collecting useful insights, all from a single pane of glass.



Centralized Management

Managing your entire Poly estate just got easier. Secure account access, device onboarding, and policy-based provisioning saves you time and effort. Provide a consistent level of software to devices for better user experiences.

Remote Monitoring

View readiness of your collaborative technology investment within moments. Ensure maximum uptime for your users resulting in greater satisfaction and productivity while in the office or on the road.

Actionable Insights

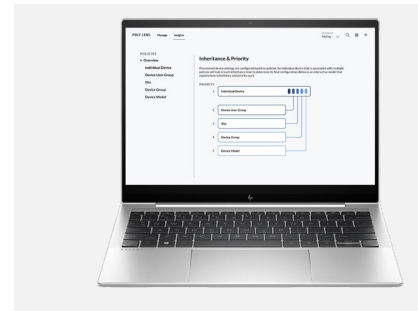
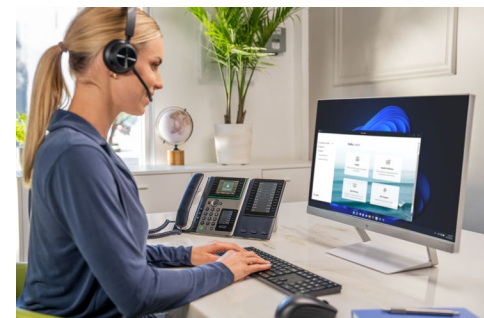
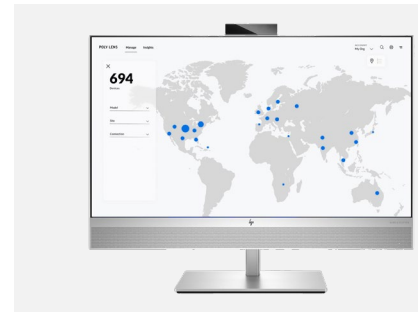
Poly Lens software provides a window into the performance of devices across your organization, with a spotlight on how they're being used. The intelligent newsfeeds deliver insights that show device trends of offline, online, in-use and more.

Personal Device Control

Make collaboration better for employees with Poly Lens app, a powerful tool for customizing personal devices. Get the latest software in a single click. And personalized wellbeing reminders will keep them productive throughout the workday.

Premium Software¹

Elevate your technology management and insights beyond core capabilities. Poly Lens Pro for Rooms delivers remote room access, multi-ecosystem insights, advanced alerting, near real-time monitoring, system health, deep integration, and extended data visualizations.



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Feature	Poly Lens Core	Poly Lens Pro for Rooms
DEVICE MANAGEMENT & MONITORING		
Device Monitoring & Troubleshooting	✓	✓
Device Groups, User Groups, Site and Account Level Policy Controls	✓	✓
Inventory Tracking	✓	✓
Poly Lens Relay	✓	✓
Settings and Configurations	✓	✓
Software Updates	✓	✓
REPORTS		
Acoustic Events	✓	✓
Audit Logs	✓	✓
Call Details	✓	✓
Inventory Version Compliance	✓	✓
INSIGHTS & ANALYTICS		
Device Analytics	✓	✓
Device Insights Feed	✓	✓
Device Insights Dashboard	✓	✓
Network Diagnostics	✓	✓
INTEGRATIONS		
API Access to Poly Lens Core Features	✓	✓
Microsoft Entra ID	✓	✓
Microsoft Teams SIP Gateway	✓	✓
ServiceNow	✓	✓
MODERN REPORTING & INSIGHTS		
Remote Access		✓
Room Analytics		✓
Room Insights Dashboard		✓
Room Insights Feed		✓
NEXT-GEN INTEGRATIONS		
API Access to Poly Lens Pro Features		✓
Microsoft Office 365 Calendar		✓
Visual Analytics with Power BI		✓
Zoom Device Management		✓

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FOOTNOTES

1. Poly Lens Pro for Rooms premium software is enabled with a Poly Lens Pro for Rooms software license. Poly Lens Pro for Rooms is now available now at no cost, during a limited-time trial.

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