



Poly Studio E60 System Web Interface User Guide

SUMMARY

This guide provides end-users with task-based user information for the named product.

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About this guide

This guide describes how to use the Poly Studio E60 system web interface to configure your camera's settings.

Audience, purpose, and required skills

This guide is intended for beginning users, as well as intermediate and advanced users, who want to learn more about the web-based features available with their Poly Studio E60 camera.

Icons used in Poly documentation

This section describes the icons used in Poly Documentation and what they mean.

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-  **WARNING!** Indicates a hazardous situation that, if not avoided, **could** result in serious injury or death.
 -  **CAUTION:** Indicates a hazardous situation that, if not avoided, **could** result in minor or moderate injury.
 -  **IMPORTANT:** Indicates information considered important but not hazard-related (for example, messages related to property damage). Warns the user that failure to follow a procedure exactly as described could result in loss of data or in damage to hardware or software. Also contains essential information to explain a concept or to complete a task.
 -  **NOTE:** Contains additional information to emphasize or supplement important points of the main text.
 -  **TIP:** Provides helpful hints for completing a task.
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Getting started

Set up and access the Poly Studio E60 system web interface to configure certain settings.

Set up your Poly Studio E60 camera

Set up and initialize your Poly Studio E60 camera to start using it.

1. Connect your Poly Studio E60 camera to a laptop using the provided USB 3.0 Type-B to USB 3.0 Type-A cable.



IMPORTANT: Using a third-party USB Type-B to USB Type-A cable may affect device performance, or your device may not work at all.

2. Connect your Poly Studio E60 camera to your network, to either a switch or router, using the PoE cable.
3. Supply power to the camera.

The **Power** LED on the front panel of the camera flashes white. The **Standby** LED glows solid orange.

The camera initializes. The camera head rotates to face the room. The power indicator LED glows solid white and the standby LED glows solid orange. When the camera stops moving, initialization is complete.

Identify the system IP address

Before accessing the Poly Studio E60 system web interface, you must identify the camera's IP address.

To check the IP address of your camera, complete the following steps:

1. Open the camera app on Windows and select the Poly Studio E60 camera.
2. On the Poly remote control, press the Menu button.
3. The **Menu** appears on top of the Poly Studio E60 video on the laptop screen. Use the arrow buttons to navigate to **Network Info**.
4. In the **Network Info** screen, note the IP address.
5. Press the Menu button again to close the Menu.

Access the Poly Studio E60 system web interface for the first time

1. Open a web browser and enter the device IP address.
2. Enter the username (the default is `admin`).
3. Enter the password (the default is the last six characters of your camera's serial number).

The Poly Studio E60 system web interface opens and prompts you to change your password.

4. In the *Change Admin Room Password* window, enter the **Current Password**, **New Password**, and **Confirm New Password**.
5. Select **Save**.

You can now view your device details including model number, hardware version, software version, MAC address, and serial number on the dashboard.

Using the Poly Studio E60 system web interface

View and edit device settings for your Poly Studio E60 camera in the system web interface.

Configure camera settings

View your camera name and model or edit and preview camera settings for your Poly Studio E60 camera.

You can edit the following camera settings and preview the changes in real time:

- Backlight compensation
- White balance
- Sharpness
- Brightness
- Color saturation

1. Go to **Camera Settings**.
2. Set or edit your preferred camera settings.
3. Select **Save**.

Configure camera tracking settings

View and edit the camera tracking modes for your Poly Studio E60 camera.

1. Go to **DirectorAI**.
2. Select the **Camera Tracking Enabled** toggle to enable camera tracking.
3. From the **Tracking Mode** drop-down menu, select the tracking mode you want to enable:
 - **Frame Group**
 - **Frame Presenter**

If you select **Frame Presenter**, you can configure the presenter tracking zone and the stage frame to align with your specific environment.

4. Select **Save**.

Configure account credentials

Edit your admin ID and password. Changing your password from the default is important for security reasons.

1. Go to **Security**.
2. In the **AdminID** field, enter your new admin ID.
3. In the **Password** field, enter your new password.
4. Select **Save**.

Configure network settings

Edit the network information for your Poly Studio E60 camera. You can make changes to information including LAN, port, and NTP details.

1. Go to **Network**.
2. Configure the relevant settings for your network.
3. Select **Save**.

Troubleshooting

Troubleshoot your Poly Studio E60 camera from the *Diagnostics* page to get information on saving your device log information and resetting your device.

Download logs

Save your device log information to help troubleshoot your Poly Studio E60 camera.

1. Go to **Diagnostics > Logs**.
2. Select **Download Logs**.

A `.txt` file containing your device log information downloads.

Reset your device

Return your Poly Studio E60 device to the default settings to help resolve certain issues.

1. Go to **Diagnostics > Device Reset**.
2. Select **Reset All Device Configurations**.

All configurations reset to factory defaults. The device restarts.

Getting help

Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products has transitioned from the Poly Support site to the HP Support site.

The [Poly Documentation Library](#) is continuing to host the installation, configuration/administration, and user guides for Poly products in HTML and PDF format. In addition, the Poly Documentation Library provides Poly customers with information about the transition of Poly content from Poly Support to [HP Support](#).

The [HP Community](#) provides additional tips and solutions from other HP product users.

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