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**REGULATORY NOTICE**

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# Polycom<sup>®</sup> RealPresence Trio<sup>™</sup> Solution

This document covers the following products:

- Polycom<sup>®</sup> RealPresence Trio<sup>™</sup> 8800 system
- Polycom<sup>®</sup> RealPresence Trio<sup>™</sup> Visual+ video and content accessory

## Service Agreements

Please contact your Polycom Authorized Reseller for information about service agreements applicable to your product.

## Governing Law

This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability.

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## **Polycom Limited Warranty and Limitation Liability**

LIMITED WARRANTY. Polycom warrants to the end user (“Customer”) that this product is expected to be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycom or its authorized reseller.

Polycom’s sole obligation under this express warranty is at Polycom’s option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options are reasonably available, Polycom may, on its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycom. Replacement products or parts may be new or reconditioned.

Polycom is expected to warrant any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom’s expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

## **Exclusions**

Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Polycom’s installation, operation, or maintenance instructions.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer’s control; or
- Acts of third parties, acts of God, accident, fire, lightening, power surges or outages, or other hazards.

## **Warranty Exclusive**

IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER’S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM’S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. POLYCOM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

## **Safety, Compliance, and Disposal Information**

### **Part 15 FCC Rules**

This device is compliant with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference
- This device must accept any interferences received, including interference that may cause undesired operation.

### **Class B Digital Device or Peripheral - RealPresence Trio 8800**

This equipment is tested and complies with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **Class A Digital Device or Peripheral - RealPresence Trio Visual+**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### **Modifications**

In accordance with Part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom, Inc. could void the user's authority to operate the equipment. This equipment may not be used on a coin service or party line.

### **Installation Instructions**

Installation must be performed in accordance with all relevant national wiring rules.

L'Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

When using Power over Ethernet (PoE), the equipment is to be connected only to PoE networks without connections to the outside plant.

## Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible.

In addition, all POE sources must meet the Limited Power Source requirements of IEC 60950-1:2005 (2nd Edition); Am1:2009 or IEC 60950-1:2005 (2nd Edition); Am1:2009; Am2:2013.

En outre, toutes les sources d'entrée doivent obligatoirement répondre aux exigences Source d'alimentation limitée de la CEI 60950-1: 2005 (2e édition); Am1:2009 ou IEC 60950-1: 2005 (2e édition); Am1:2009; AM2:2013.

## Industry Canada

This device complies with RSS210 of the Industry Canada rules. Operation is subject to the two following conditions:

- 1 This device does not cause harmful interference.
- 2 This device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

### Industry Canada (IC) - RealPresence Trio 8800

This Class [B] digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [B] est conforme à la norme NMB-003 du Canada.

### Industry Canada (IC) - RealPresence Trio Visual+

This Class [A] digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [A] est conforme à la norme NMB-003 du Canada.

## CE and VCCI Mark

The RealPresence Trio 8800 is marked with the CE mark. This mark indicates compliance with 1999/5/EC (Radio and Telecommunications Terminal Equipment), EC 1275/2008 (Standby Requirements Regulation), EU 801/2013 (Networked Standby Regulation), and EC 278/2009 (External Power Supply Regulation).

The RealPresence Trio Visual+ is marked with the CE mark. This mark indicates compliance with 2006/95/EC (LV Directive), 2004/108/EC (EMC Directive), EC 1275/2008 (Standby Requirements Regulation), EU 801/2013 (Networked Standby Regulation) and EC 278/2009 (External Power Supply Regulation).

TA full copy of the Declaration of Conformity can be obtained from Polycom Ltd., 270 Bath Road, Slough, Berkshire, SL1 4DX, UK.

## CE Mark R & TTE Directive (EU only)

**Česky [Czech]:** Polycom (UK) Ltd tímto prohlašuje, že tento RealPresence Trio 8800 je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.

**Dansk [Danish]:** Undertegnede Polycom (UK) Ltd erklærer herved, at følgende udstyr RealPresence Trio 8800 overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

**Deutsch [German]:** Hiermit erkläre Polycom (UK) Ltd, dass sich das Gerät RealPresence Trio 8800 in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.

**Eesti [Estonian]:** Käesolevaga kinnitab Polycom (UK) Ltd seadme RealPresence Trio 8800 vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

**English:** Hereby, Polycom (UK) Ltd. declares that this RealPresence Trio 8800 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

**Español [Spanish]:** Por medio de la presente Polycom (UK) Ltd declara que el RealPresence Trio 8800 cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

**Ελληνική [Greek]:** ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Polycom (UK) Ltd ΔΗΛΩΝΕΙ ΟΤΙ RealPresence Trio 8800 ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ.

**Français [French]:** Par la présente Polycom (UK) Ltd déclare que l'appareil RealPresence Trio 8800 est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

**Italiano [Italian]:** Con la presente Polycom (UK) Ltd dichiara che questo RealPresence Trio 8800 è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

**Íslenska [Icelandic]:** Hér með lýsir Polycom (UK) Ltd yfir því að RealPresence Trio 8800 er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 1999/5/EC

**Latviski [Latvian]:** Ar šo Polycom (UK) Ltd deklarē, RealPresence Trio 8800 atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.

**Lietuvių [Lithuanian]:** Šiuo Polycom (UK) Ltd deklaruoja, kad šis RealPresence Trio 8800 atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

**Nederlands [Dutch]:** Hierbij verklaart Polycom (UK) Ltd dat het toestel RealPresence Trio 8800 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.

**Malti [Maltese]:** Hawnhekk, Polycom (UK) Ltd, jiddikjara li dan RealPresence Trio 8800 jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.

**Magyar [Hungarian]:** Alulírott, Polycom (UK) Ltd nyilatkozom, hogy a RealPresence Trio 8800 megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

**Norsk [Norwegian]:** Polycom (UK) Ltd erklærer herved at utstyret RealPresence Trio 8800 er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

**Polski [Polish]:** Niniejszym Polycom (UK) Ltd oświadcza, że RealPresence Trio 8800 jest zgodne z zasadniczymi wymaganiami oraz innymi stosownymi postanowieniami Dyrektywy 1999/5/WE

**Português [Portuguese]:** Polycom (UK) Ltd declara que este RealPresence Trio 8800 está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

**Slovensko [Slovenian]:** Polycom (UK) Ltd izjavlja, da je ta RealPresence Trio 8800 v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.

**Slovensky [Slovak]:** Polycom (UK) Ltd týmto vyhlasuje, že RealPresence Trio 8800 spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

**Suomi [Finnish]:** Polycom (UK) Ltd vakuuttaa täten että RealPresence Trio 8800 tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

**Svenska [Swedish]:** Härmed intygar Polycom (UK) Ltd att denna RealPresence Trio 8800 står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

## Japan VVCI

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。  
取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

## WARNING Electrical Safety

### RealPresence Trio 8800

To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to teleconference station network (TNV) circuits. LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables.

This product is rated 55Vdc, 0.35amps. When used with the optional external POE injector, the POE injector shall be a Listed POE injector with a LPS output.

Pour éviter un choc électrique, ne pas brancher sécurité supplémentaires circuits basse tension (SELV) pour la téléconférence réseau de la station (TNV). Les ports LAN contiennent un circuit SELV et les ports WAN contiennent des circuits TNV. Certains ports LAN et WAN utilisent tous les deux connecteurs RJ-45. Faites preuve de prudence lors de la connexion des câbles.

Ce produit est classé 55Vdc, 0.35amps. Lorsqu'il est utilisé avec l'injecteur de POE externe en option, l'injecteur POE est un injecteur de POE vente avec une sortie de LPS.

## New Zealand Telepermit



## Australia

Warning: This equipment will not operate when main power fails.


### Warning for all Polycom phones that use handsets

With respect to section 5.4.3.11 of the Australian Communications Authority as Telecommunications Technical Standard AS/ACIF S004 2006

## Russia

Russia Regulatory Information		
<b>Type</b>	<b>Certificate Number</b>	<b>Expiry</b>
RP Trio 8800	Д-СПД-7336	4/12/2018

### Customs Union (Russia, Belarus, Kazakhstan) Regulatory Information

		
<b>Type</b>	<b>Certificate Number</b>	<b>Expiry</b>
RP Trio 8800	RU C-US.A155.B.00352	28/12/2020
RP Trio Visual	RU C-US.A155.B.00355	24/1/2021

## India

Product	NR Number	Approval Number
RP Trio 8800	NR-ETA-/3457	J-22022/02/2016-RLO-NR/0007
	NR-ETA-/3458	J -22022/02/2016-RLO-NR/0006
	NR-ETA-/3459	J5-22022/02/2016-RLO-NR/0007

## Singapore



### Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 95%, noncondensing
- Storage temperature: -40 to +160°F (-40 to +70°C)

### Hearing Aid Compatibility (HAC)

This product is hearing aid compatible.

## Waste Electrical and Electronic Equipment (WEEE)



All Polycom products that fall within the scope of the EU WEEE Directive carry the crossed wheelie bin symbol which advises customers not to recycle electronic products in the domestic waste stream but to recycle them safely as e-waste.

## Restriction of Hazardous Substances Directive (RoHS)

All Polycom products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting [TypeApproval@polycom.com](mailto:TypeApproval@polycom.com).

## Polycom Take Back

In addition to any mandated take back requirement, Polycom offers free recycling of its branded products to business users. Detailed information is available at <http://www.polycom.com/company/about-us/recycle-program.html>.

## Radiation Exposure Statements

**Radiation Exposure Statement:** The antenna used for this transmitter must be installed to provide a separation distance of at least 20 centimeters from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

**FCC Radiation Exposure Statement:** This portable device with its antenna complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. To maintain compliance this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. FCC registration number: M72-RealPresence Trio 8800.

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: 1) This device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device. Privacy of communications may not be ensured when using this telephone. Certification Number IC: 1849C-RealPresence Trio 8800.



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